

Let's hear from you...

Dear Consumer:

To help Osceola County improve our services, we ask you to share your opinions with us in order to help determine how well we are meeting your needs. We are committed to providing you with the highest standards of service.

We value your comments and hope that you will take a few minutes to complete this form. The comments you provide are our most valuable source of information to improve our service.

For your convenience, you may place your completed survey in the survey box, mail it or drop it off at the Coordinator's Office, located on the 2nd floor at 301 West Upton Ave., Reed City, Michigan.

Thank you.



Osceola County
301 West Upton Avenue
Reed City MI 49677

County Government Works

OSCEOLA COUNTY
COORDINATOR'S OFFICE
301 WEST UPTON AVE.
REED CITY, MI 49677

Place
Stamp
Here



YOUR OPINION MATTERS



We want to know how well we are meeting your needs and where we need to improve.

Please take a few minutes to rate our service, then fold and seal this form and drop into any U.S. mailbox

Or:

Save your stamp and drop it off in the survey box or at the Coordinator's Office, located on the 2nd floor at 301 West Upton Ave., Reed City, Michigan.

Osceola County Government
Web site: www.osceola-county.org



ABOUT YOU

GENDER - Male Female

AGE - Under 20 21-35 36-50
51-65 66+

DEPARTMENT(S) YOU VISITED:

REASON FOR YOUR VISIT:

HOW OFTEN DO YOU VISIT:

First Time Monthly Yearly

Other:

ABOUT OUR SERVICE

5=EXCELLENT; 4=VERY GOOD; 3=GOOD;
2=FAIR; 1=POOR

Courtesy - Staff was polite and respectful,
and easy to discuss issues with.

5 4 3 2 1

Speed of Service - You were promptly
waited on and assisted in a timely manner.

5 4 3 2 1

Professionalism - Staff was organized, well
groomed, and communicated
appropriately.

5 4 3 2 1

Knowledgeable - Staff was knowledgeable,
understood issue, and gave skilled
assistance.

5 4 3 2 1

Facilities/Accommodations - Areas were
clean, comfortable, easily accessible,
private, and secure.

5 4 3 2 1

Service - Staff was pleasant, helpful,
prompt, and responsive to needs.

5 4 3 2 1

Information - Information/forms requested
were provided.

5 4 3 2 1

General - Please rate your overall
encounter with the office.

5 4 3 2 1

YOUR COMMENTS

WOULD YOU LIKE TO BE CONTACTED?

Please provide your name and contact
information ONLY if you would like to be
contacted by a supervisor in response to
your comments.

Name: _____

Address:

Telephone: _____